

BLUEWATER AN AUTISM FRIENDLY GUIDE

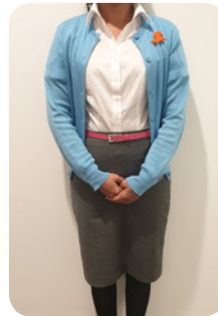


This guide provides support to guests with autism and carers about how to make your visit to Bluewater a positive and rewarding experience.

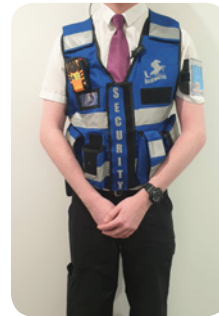
Included here are places to relax, how to recognise members of the Bluewater Team and a map to find your way around.

FRIENDLY FACES

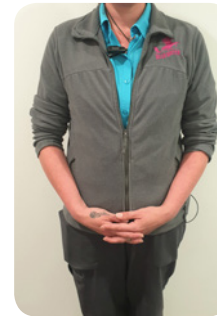
The Bluewater team wear the following uniforms and are happy to assist you during your visit.



CONCIERGE
TEAM



SECURITY
TEAM



HOST
TEAM



Some of the Bluewater team do not wear uniform but wear a Bluewater lanyard around their neck and a Bluewater badge with their name on as shown above.

QUIETER PLACES



THE PLACE OF QUIET

A little space away from the hustle and bustle, enabling families or individuals to rest in a calm, quiet space. There's no need to book, you are welcome to use The Place of Quiet at any time during your visit. Sensory toys will be available for children in The Place of Quiet.

Located on the lower Rose Gallery.



THE NATURE TRAIL

For calm and peaceful walks, explore the beautiful parkland and lakes surrounding Bluewater. It's the perfect place to grab some fresh air; there's an array of wildlife and a beautiful swan lake.

Located outside The Village.



AUTISM FRIENDLY SCREENINGS

Showcase Cinema has autism friendly screenings on the second Sunday of every month at 10am, which include:

- Soft lighting in the auditorium
- Lowered film volume
- No trailers
- Only 2D films

Located in the Plaza.



THE MANAGEMENT SUITE

If you require assistance or have any queries head to the Bluewater Management Suite.

Located on the upper Rose Gallery.



QUIET HOURS

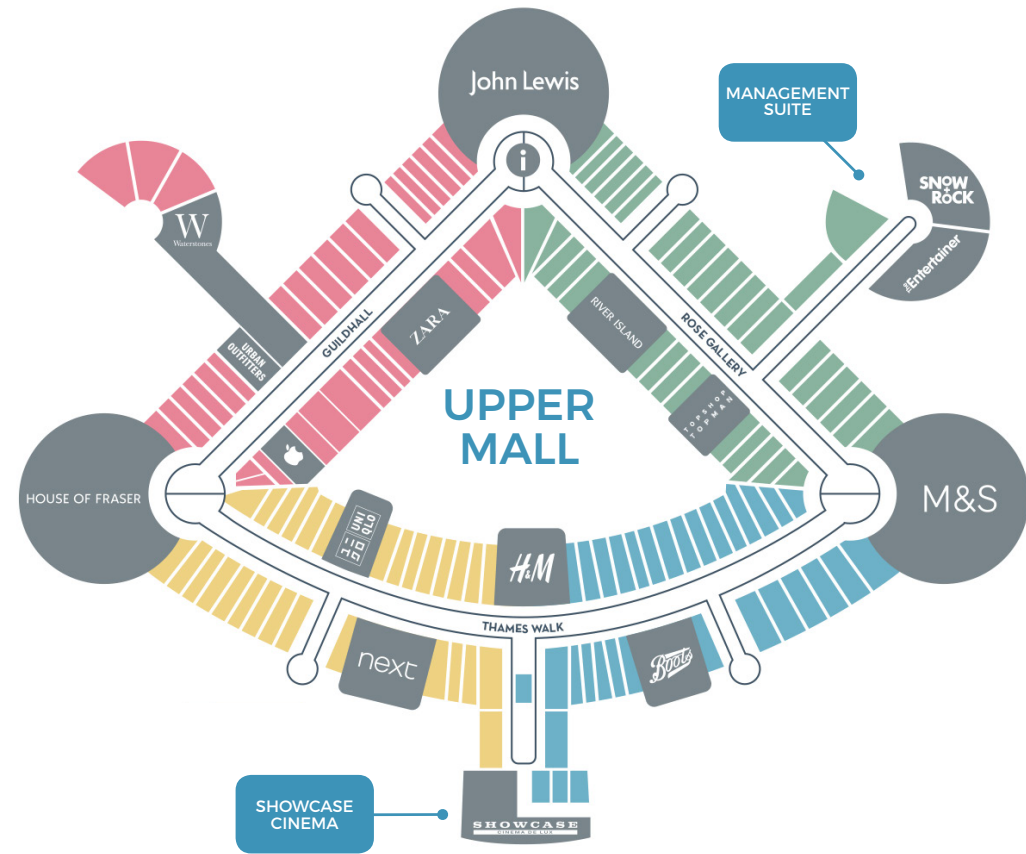
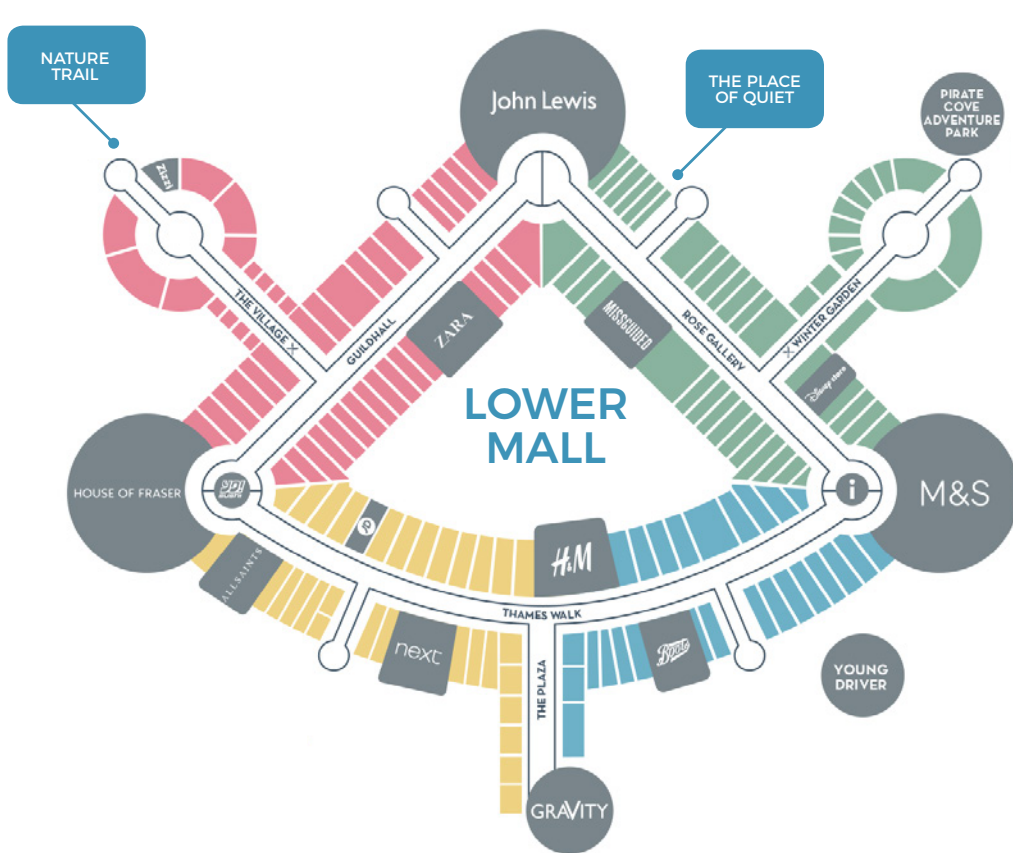
Bluewater provide weekly quiet hours every Tuesday, between 4pm-6pm. During these quiet hours, Bluewater will reduce the amount of music and dim the lighting in central areas of the mall.

Many of our stores support these quiet hours or have autism friendly shopping hours of their own, please check with individual retailers.

SUGGESTED TIMES TO VISIT

Bluewater is **quietest** Monday – Thursday 6-9pm

Bluewater is **busiest** Saturdays & Sundays, School Holidays and Bank Holidays



NEAREST CAR PARKS

The Place of Quiet: Rose Gallery | Management Suite: Rose Gallery | Nature Trail: The Village | Showcase Cinema: The Plaza